

Voice Mail from HTC helps you enjoy the most important things in your life—knowing you'll always get your phone messages.

Our Voice Mail guarantees that you won't miss a call—if you are away from home, on the phone, or just don't feel like answering right now.

- ✓ Experience Crystal Clear Clarity
- ✓ Save Important Messages
- ✓ Access Messages From Your PC

SIMPLE, CONVENIENT, RELIABLE.

THAT'S VOICE MAIL.

Bronze Package - \$4.99

- Up to 2 Mailboxes
- Store up to 40 messages
- Email notification / web access

Silver Package - \$5.99

- Up to 4 Mailboxes
- Store up to 50 messages
- Email notification / web access

Gold Package - \$6.99

- Up to 9 Mailboxes
- Store up to 70 messages
- Email notification / web access

VOICE MAIL USER GUIDE (SINGLE BOX)



75 Main St.
Hickory, PA 15340

Phone: 888-721-3569
E-mail: help@hky.com

Simple • Convenient • Reliable

THAT'S VOICE MAIL



USING HTC VOICE MAIL



ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

1. Dial 724-356-2276.
2. If prompted, enter your PIN (defaults to 0000 until you change it) and then #.

From a different phone:

1. Dial 724-356-2276
2. Enter your 10-digit mailbox number.
3. Enter your PIN (defaults to 0000 until you change it) and then #.

RECORD YOUR GREETING

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 4 to record your greeting.
5. Record your greeting and then press #.
6. Press 2 to keep your greeting.

CHANGE YOUR PIN

1. Access your voice mailbox
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement "You have x new messages and x saved messages."
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

- Press 1 Play the message again
Press 2 Save the message and play the next
Press 3 Delete the message and play the next
Press 4 Save the message as new
Press 5 Reply to the message*
Press 6 Forward the message to another mailbox*
Press 7 Skip backward in the message
Press 8 To pause the message
Press 9 To skip forward in the message

**Voice Mail package must be set to allow this capability.*

USING VOICE

MAIL TO E-MAIL:

1. Check your E-Mail as you normally would.
2. When you get a voice mail message, you will receive an email from 'vmail@hky.com' delivered right to your inbox. The message will have an attachment.
3. Open the attachment and your media player will play the message.
4. If desired, save the attachment on your PC.
5. Follow the links in the message to save or delete the message from the Voice Mail system.

You can also view your messages at www.managemyphone.com or using the Phone Central software that will be emailed to you.

Your Voice Mailbox

Number Is: Your 10-digit phone number

Your Voice Mailbox

PIN Is: 0000

